



No gimmicky names or slogans to make our Lifetime Warranty sound better than what it is. At Atibal we call our Lifetime Warranty a Lifetime Warranty. If your Atibal product becomes defective, broken, or is no longer working we will get it repaired or replaced. It's that simple.

Unlimited Lifetime Guarantee

Fully Transferable

No Warranty Card Required

No Receipt Required

No Time Limit Applies

If you need to inquire about our warranty or would like to replace or return an ATIBAL product, please fill out the form below and press the SUBMIT button. Once we have reviewed your request we will be in touch with you.

NOTE:

THE ATIBAL LIFETIME WARRANTY DOES NOT COVER LOSS, THEFT, DELIBERATE DAMAGE, COSMETIC DAMAGE THAT DOES NOT HINDER THE PERFORMANCE OF THE PRODUCT, UNAUTHORIZED REPAIRS RESULTING IN IRREPARABLE DAMAGE TO THE PRODUCT, OR DAMAGE FROM 3RD PARTY ELEMENTS SUCH AS BATTERY CORROSION OR ABRASIVE CHEMICALS USED IN CLEANING. THE LIFETIME WARRANTY ONLY APPLIES TO PRODUCTS THAT HAVE LIFETIME WARRANTIES. OLDER MODELS THAT CARRIED A 2 YEAR WARRANTIES DO NOT QUALIFY FOR A LIFETIME WARRANTY. ATIBAL DOES NOT PROVIDE SHIPPING LABELS ON ITEMS BEING SENT TO US, WHETHER FOR RETURN OR REPAIR.

DO NOT SHIP ADDITIONAL ITEMS TO US THAT ARE NOT IN NEED OF WARRANTY ASSESSMENT. I.E. IF YOU ARE SHIPPING A SCOPE TO US, PLEASE REMOVE THE SCOPE FROM THE MOUNT AND SHIP ONLY THE ITEMS IN NEED OF WARRANTY ASSESSMENT.

WHEN SHIPPING AN ITEM TO ATIBAL FOR WARRANTY ASSESSMENT PLEASE BE SURE TO SHIP YOUR ITEM(S) IN APPROPRIATE PACKAGE WITH ADEQUATE PADDING TO PROTECT THE ITEM WHILE IN TRANSIT. ATIBAL ACCEPTS ZERO RESPONSIBILITY FOR DAMAGES SUSTAINED TO YOUR PRODUCT AS A RESULT OF POOR PACKAGING WHILE IN TRANSIT. THIS IS YOUR SCOPE, TREAT IT AS SUCH.

ATIBAL ENCOURAGES YOU TO OBTAIN ADEQUATE SHIPPING INSURANCE COVERAGE FOR YOUR RETURN ITEM IN THE EVENT YOUR PACKAGE IS LOST, DAMAGED, OR STOLEN. ATIBAL IS NOT RESPONSIBLE FOR ANY ISSUES INCURRED DURING THE RETURN SHIPPING PROCESS RESULTING IN THE LOSS OR DAMAGE TO YOUR PROPERTY. FURTHERMORE, ATIBAL IS NOT LIABLE TO TRACK MISSING RETURN SHIPMENTS OR FILE INSURANCE CLAIMS FOR LOST OR DAMAGED RETURN SHIPMENTS ON BEHALF OF THE CUSTOMER.

ITEMS SHIPPED TO ATIBAL FOR WARRANTY OR RETURN THAT FAIL TO INCLUDE A COMPLETED RETURN AUTHORIZATION REQUEST FORM WILL NOT BE ASSESSED AND WILL REMAIN IN ATIBAL'S WARRANTY QUEUE UNTIL THE CUSTOMER REACHES OUT TO ATIBAL. RETURN AUTHORIZATION REQUEST FORMS ARE INSTRUMENTAL IN THE PROCESSING OF WARRANTIES AND RETURNS, FAILING TO INCLUDE THE COMPLETED FORM ONLY HINDERS OUR ABILITIES TO QUICKLY AND ADEQUATELY ASSESS AND COMPLETE WARRANTY CLAIMS AND/ OR PRODUCT RETURNS. FAILURE TO FOLLOW INSTRUCTIONS SLOWS THE PROCESS AND ADVERSELY IMPACTS CUSTOMERS WHO PROPERLY FOLLOW INSTRUCTION, ATIBAL WILL PRIORITIZE ALL WARRANTIES AND RETURNS WHO PROPERLY FOLLOW INSTRUCTIONS OVER ANY OTHER RETURNS THAT DO NOT PROPERLY FOLLOW INSTRUCTION.

PLEASE NOTE THAT ATIBAL'S LIFETIME WARRANTY DOES NOT APPLY TO THERMAL IMAGING DEVICES. THERMAL IMAGING DEVICES FROM ATIBAL FEATURE A LIMITED WARRANTY. FOR MORE INFORMATION ON ATIBAL'S THERMAL DEVICE WARRANTY PLEASE CONTACT ATIBAL DIRECTLY.

DO NOT ATTEMPT TO CONDUCT ANY REPAIRS TO YOUR ATIBAL SIGHTS, LLC. PRODUCT(S) WITHOUT FIRST CONSULTING ATIBAL SIGHTS, LLC. DIRECTLY. REPAIRS CONDUCTED BY ANY PARTY OTHER THAN ATIBAL SIGHTS, LLC. WITHOUT THE EXPRESS CONSENT OF ATIBAL SIGHTS, LLC. CAN POTENTIALLY VOID ANY AND ALL WARRANTIES GUARANTEED BY ATIBAL SIGHTS, LLC.

ITEMS SOLD WITH LIMITED LIFETIME WARRANTIES HAVE VARYING WARRANTY COVERAGE AND CHANGE FROM PRODUCT TO PRODUCT WHERE APPLICABLE. INFORMATION REGARDING ATIBAL'S WARRANTY POLICY CAN BE FOUND ON OUR TERMS & CONDITIONS PAGE.