

HI-LUX DIAMONDTUFF GUARANTEE

Hi-Lux, Inc. warrants its products against defects arising from faulty workmanship or materials, for the lifetime of the product. Normal wear and tear, accidental or intentional misuse, and theft are not covered under this warranty policy. After one year, optical components may need to be serviced as part of general optic care. Such services are not warrantable. Any attempt to alter, dismantle or change the standard specifications of the products, will make this warranty null and void. This warranty is made to the original purchaser of the goods, and applies only to the products purchased in the United States. The warranty is transferable.

Warranty obligation is limited to the repair or replacement of any product returned to Hi-Lux, Inc. that is determined by the manufacturer to have defects arising from faulty workmanship or materials that adversely affect the satisfactory operation of the product. It should be noted that on items containing an etched glass reticle, which the occasional appearance of some small particles is common and not a warrantable repair. Hi-Lux provides a two-year warranty for the electronic components that are contained on the products.

Hi-Lux, Inc. reserves the right to request proof of purchase and purchase date. Hi Lux assumes no liability for any incidental or consequential damages, theft, or incidental expenses. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusion may not apply. No warranties are made, or are authorized to be made, other than those expressly contained herein.

To file a claim under this warranty, please contact the Customer Service Department of Hi-Lux, Inc. at (310)257-8142 to obtain a Return Authorization number (RA number). Or you can fill out this form [[PDF](#)] and email it to info@hi-luxoptics.com

After receiving your RA number, please mark the number on the outside of the package; enclose the defective item with a brief explanation of the problem. Please be sure to include your name, address and phone number. Failure to obtain a RA number may result in either refusal upon delivery, or lengthy delays for warranty repairs and service required for the item returned to us.

All returns are to be shipped prepaid direct to Hi-Lux, Inc. including a check or money order in the amount of \$21 to cover postage and handling. Additional fees will be applied to all returns from outside the continental United States.

Attn.: Warranty & Service Dept.

Hi-Lux, Inc.

3135 Kashiwa Street

Torrance, CA 90505

Tel: (310) 257-8142, Fax: (310) 257-8096

E-Mail: info@hi-luxoptics.com

www.hi-luxoptics.com

In the event of a non-warranty repair, you will receive an estimate prior to any work being done. This warranty gives you specific legal rights and you may have other rights, which vary from state to state. As defined by federal law, this is a limited warranty.